



Essentials for everyday care

12 February 2009

Ref: 12698

Dear Customer,

**BIP Products**

This letter updates Orion's information of August 2008, regarding the supply of BIP gauze and BIP paste.

Orion is continuing to work through all the regulatory issues with the TGA.

At this time, we estimate BIP gauze will be available in April 2009. Availability of BIP paste will be advised.

We will update the Orion web site when product is available.

Thank you for your patience with product supply and we look forward to being able to provide you with BIP again.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'E Macpherson', written over a light yellow curved line.

**Eileen Macpherson  
National Sales Manager**